



Carver  
Scott  
Humane  
Society

# ANNUAL REPORT

October 2020 - September 2021



# *We are here for animals - and people.*

***Carver Scott Humane Society (CSHS) is currently celebrating its 32nd year in animal welfare.***

Over the last 10 years, we've been able to serve about 500 animals each year. Fiscal Year 2021 (FY2021) has been our most exciting yet, as we were able to take in and adopt 719 cats, dogs, puppies, and kittens into new families! That's more pets than ever before.

Our second most exciting development involves changes to our animal surrender prevention program, formerly known as FurKeeps. We decided to change the name of that program to simply "Pet Support", operating under the theory that if people need help, we need to make it as easy as possible for them to find it. We recognize that the best place for pets is with the people who love them. If we can do something to prevent the dissolution of a family, whether that be resources regarding pet-friendly housing, training, behavioral assistance, or financial assistance with an unexpected emergency vet cost, CSHS is here to help. Over the past year, our Pet Support program has proven to be invaluable to keeping families whole, and we truly honor and respect the human-animal bond.

## ***Strengthening, stabilizing, and streamlining.***

Organizationally, we've focused on stabilizing and strengthening the programs and services of CSHS, rather than simply focusing on growth. Our ability to facilitate this change is largely due to our decision to hire paid full-time staff that can then support our systems, protocols, and hence, our foster homes and volunteers appropriately.

In order to help as many animals as possible, we've streamlined our work, so we are more proactive. We've established better protocols and SOPs (Standard Operating Procedures) that continue to build and strengthen ways to support our most essential and valuable resource: foster volunteers and their homes.

When we take animals into our organization, we create a plan regarding their veterinary care. We schedule vaccinations and sterilization surgery and have a general idea of when they will be ready to be adopted. Of course, animals don't always care what YOUR plans are, and adjustments may need to be made, but overall this means that each dog and cat is on a specific track and not left to fall into the cracks of the animal welfare ether.

***We thank you - our adopters, surrenderers, donors, volunteers, and partners - for your support that allows us to remain nimble and responsive.***

Thank you for ensuring your trust in us. Because of you, pets found the support they needed to thrive. One truth is undeniable: CSHS loves animals, but we also love people (especially people that love animals!) and our work is needed more now than ever before.







# MISSION

*Connecting animals in need with people who care.*

# VISION

*A world where every animal is safe, cared for, and loved.*

## VALUES

### Inclusion

Different perspectives, unique ways of thinking, and the firm belief in people being inherently good form our work, our relationships, and our impact on the community. An inclusive culture inspires us to try new things, speak openly, and be bold. It brings us together in ways that help us stand out. Our inclusive culture empowers all of us to connect, inspire, and grow the next generation of animal welfare.

### Compassion

We approach our work with empathy and without judgment. We don't make assumptions, even if based on past experiences, and we acknowledge that others' views of the role of animals in our lives may differ from our own. Each animal and person we serve is an individual, with a unique story, and is deserving of our kindness. We are committed to working from a place of humility and compassion.

### Integrity

We have strong ethical and moral principles, and we strive to follow them at all times, no matter who's watching. It is on this foundation that we build relationships and trust, not only with our customers and supporters but with each other. We take personal responsibility for our own performance and results, as well as those of the team. We treat all with respect. We are honest, accountable, and worthy of trust, confronting difficult issues.



# FOCUS



## Rescue & Rehome

CSHS works collaboratively with local and national partners to provide refuge, medical care, and homes to cats and dogs in need.



## Adopters Welcome

We pride ourselves on respecting people and animals equally. Approaching adoptions from a place of 'yes', we lower adoption barriers so good people can adopt good pets.



## Pet Support

We provide resources, assistance, and training to help families and pets stay together—from consulting and training to providing funds for emergency surgeries.

# IMPACT



## Dogs Adopted

224

172 last FY

## Cats Adopted

496

491 last FY



## Families Enriched

720

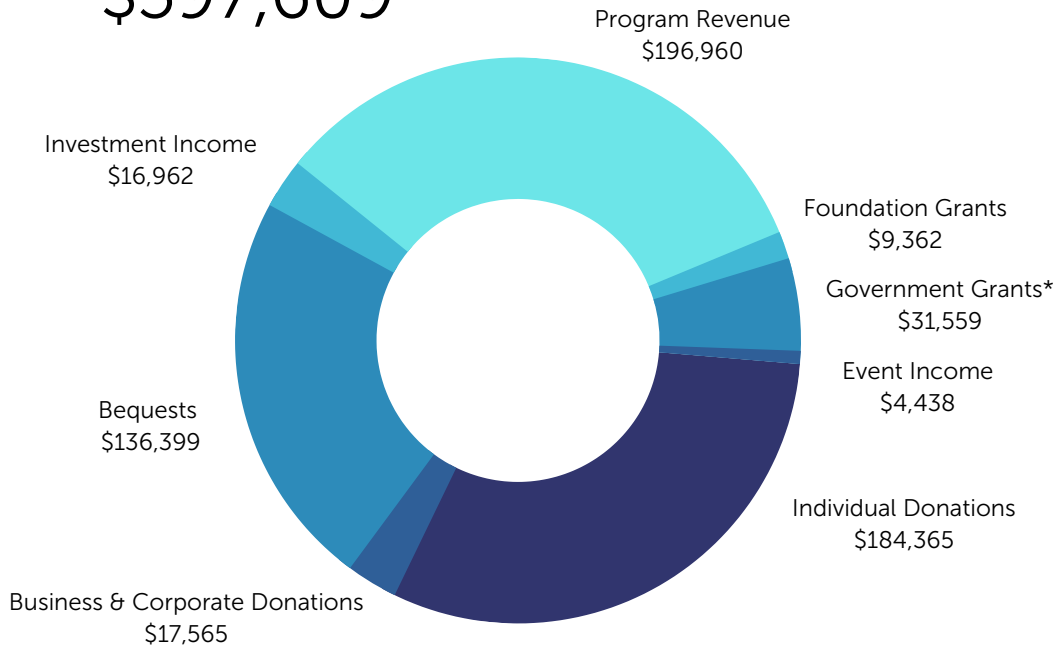
663 last FY

# FINANCIALS

FY2021: October 1, 2020 - September 30, 2021

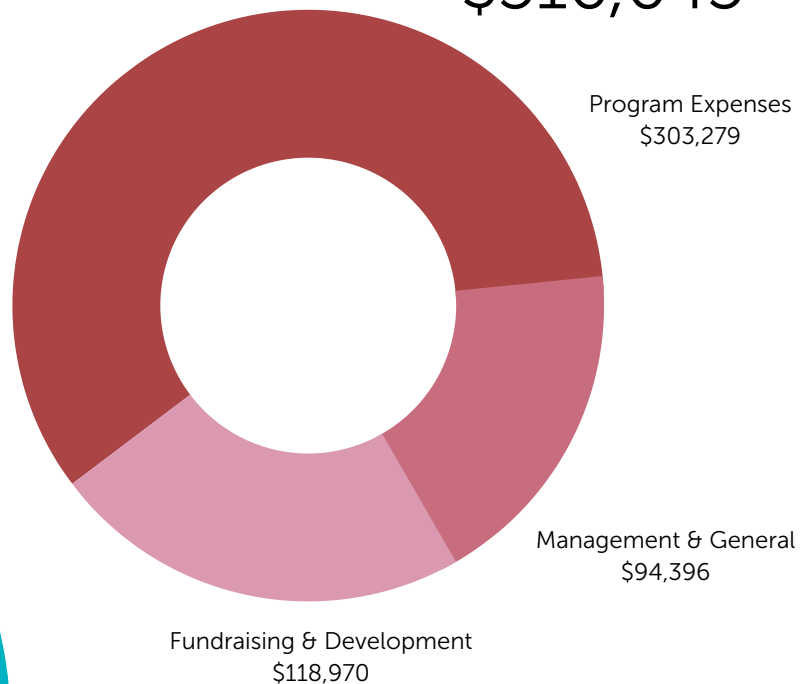
## Revenue

\$597,609



## Expenses

\$516,645



## Net Assets & Cash Reserves

\$792,964

\*CSHS received a one-time PPP loan which was forgiven.





# CONNECT

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